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| School | The University of New Mexico Valencia Campus | | | |
| Course | MGMT 116 – Human Relations in Business | | | |
| Semester | Spring 2019 | | | |
| Class Time | Tuesdays and Thursdays 8:00AM-5:00PM | | | |
| Room | Online | | | |
| Instructor | Dr. Stephen Edward Takach | | | |
| Office | Ph.D. (Strategic Management), MBA (International Management), BBA (Finance) | | | |
| Office Email | Business and Technology Building (B152) (Instructor will likely be in this office or in classroom) | | | |
| | set@unm.edu (Please use this email as it is checked frequently) | | | |
| Office Phone | 505.925.8730 (Please contact through email as office phone is rarely checked) | | | |
| Office Hours | Tuesdays and Thursdays 8:00AM-5:30PM (please see office hours on B152 office door) | | | |
| Textbook | Main Text: Human Relations, 12th ed., Andrew J. DuBrin, (ISBN-13: 9780133506822) | | | |
| | Supplemental Text: Dear Mr. A ~ Letters Revealing the Secrets of an Entrepreneur, George Black | | | |
| Course Purpose | To introduce business students to HR practices and psychological implications of these practices in real business settings and in their personal lives. | | | |
| Course Objectives | Students will learn about human relations in business and the psychological implications of modern business practices as they apply to individual employees and supervisors. <u>Based on successfully completing MGMT 116 students will be enabled to:</u> Go into depth about figuring out WHO they are, WHERE they are going, and HOW they will get there Learn about business settings in the real world, about how to work with and through others to achieve the goals of the organizations they will be working for or that they will be starting up as entrepreneurs, about how to hone their leadership skills in the work-environment and in their personal lives, about work productivity and stress-management, about strengthening their existing career skills, resume crafting techniques, and job-hunt strategies Go beyond the planning, organizing, leading, and controlling functions of management and treat topics at a greater depth to include the following: (how to develop interpersonal skills, how to identify individual differences, how to increase your self-efficacy, self-esteem, and self-confidence, how to improve your communication skills, how to accommodate cooperation with others, how to make decisions with others, how to navigate through cross-cultural interactions with others, how to resolve disputes and conflicts with others, how to use your influence and power for good, how to deal with peoples' personalities, how to work collaboratively to achieve win-win situations) all of which is applicable toward degree fields and overall enrichment of management and personal knowledge | | | |
| Grading and Assignments | Course grade will reflect student's exam performance, the completion of notes, and an in-class presentation In-Person Exams: 40% In-Class Exercises: 30% Out-of-Class Assignments: 25% Out-of-Class Video Presentation: 5% A: 90-100% B: 80-89.5% C: 70-79.5% D: 60-69.5% F: Below 59.5 There be four (4) in-class exams. (4 tests @ 10% per test = 40%) • NOTE: Tests must be taken in person (If you cannot come to UNM Valencia Campus to take the four (4) in-class exams, you will need to make arrangements to have the test proctored and you must email me at set@umm.edu within the first week of class to arrange proctoring of the four (4) in-class exams) • NOTE: Tests must be taken within two (2) business days of date posted on the syllabus: • Test 1: Tuesday, February 5 th at 8:00AM → Thursday, February 7 th at 5:00PM • Test 2: Tuesday, April 9 th at 8:00AM → Thursday, April 11 th at 5:00PM • Test 4: Tuesday, March 5 th at 8:00AM → Thursday, March 7 th at 5:00PM • Test 4: Tuesday, Mary 7 th at 8:00AM → Thursday, Marg 9 th at 5:00PM • Test 4: Tuesday, Marg 7 th at 8:00AM → Thursday, Marg 9 th at 5:00PM • Test 4: Tuesday, Marg 7 th at 8:00AM → Thursday, Marg 9 th at 5:00PM • Test 4: Tuesday, Marg 7 th at 8:00AM → Thursday, Marg 9 th at 5:00PM • Test 4: Tuesday, Marg 7 th at 8:00AM → Thursday, Marg 9 th at 5:00PM • Test 4: Tuesday, Marg 7 th at 8:00AM → Thursday, Marg 9 th at 5:00PM • Test 4: Tuesday, Marg 7 th at 8:00AM → Thursday, Marg 9 th at 5:00PM • Test 4: Tuesday, Marg 7 th at 8:00AM → Thursday, Marg 9 th at 5:00PM • Test 4: Tuesday, Marg 7 th at 8:00AM → Thursday, Marg 9 th at 5:00PM • Test 4: Tuesday, Marg 7 th at 8:00AM → Thursday, Marg 9 th at 5:00PM • Test 4: Tuesday, Marg 7 th at 8:00AM → Thursday, Marg 9 th at 5:00PM • There will be thirty (30) in-class exercises (30 in-class exercises @ 1.0% per in-class exercise = 30%) • NOTE: These exercises will be similar to those completed in-class during a face-to-face class session and turned into the instructor at the end of the class sassignm | | | |
| | There will be (25) out of class assignments. (25 out of class assignments @ 1.0% per out of class assignment = 25%) NOTE: These out of class assignments require either notes on the topics contained within the chapters, test debriefings, or Dear Mr. A (DMA) exercises (These will be completed individually by the student, will be <u>legibly</u> <u>hand written</u>, will be electronically captured (i.e., take a picture of your out of class assignments), and will be turned into the instructor by 11:59PM on the date indicated on this syllabus. Late out of class assignments <u>will</u> not be accepted.) There will be one (1) out-of-class video presentation (1 presentation @ 5% per presentation = 5%) This presentation will be based on the out-of-class assignments and in-class exercises that are completed from the course supplemental textbook; Dear Mr. A. | | | |
| Make-Up Tests | NOTE: These out of class assignments require either notes on the topics contained within the chapters, test debriefings, or Dear Mr. A (DMA) exercises (These will be completed individually by the student, will be <u>legibly</u> <u>hand written</u>, will be electronically captured (i.e., take a picture of your out of class assignment), and will be turned into the instructor by 11:59PM on the date indicated on this syllabus. Late out of class assignments <u>will</u> <u>not</u> be accepted.) There will be one (1) out-of-class video presentation (1 presentation @ 5% per presentation = 5%) This presentation will be based on the out-of-class assignments and in-class exercises that are completed from the course supplemental textbook; Dear Mr. A. | | | |
| Make-Up Tests Late Submissions | NOTE: These out of class assignments require either notes on the topics contained within the chapters, test debriefings, or Dear Mr. A (DMA) exercises (These will be completed individually by the student, will be <u>legibly</u> <u>hand written</u>, will be electronically captured (i.e., take a picture of your out of class assignment), and will be turned into the instructor by 11:59PM on the date indicated on this syllabus. Late out of class assignments <u>will</u> <u>not</u> be accepted.) There will be one (1) out-of-class video presentation (1 presentation @ 5% per presentation = 5%) This presentation will be based on the out-of-class assignments and in-class exercises that are completed from the course supplemental textbook; Dear Mr. A. Make-up tests will not be offered to students. Please ensure your test is taken within the "Test Window" noted above. This course will be running on Mountain Standard Time (MST). It is your responsibility to ensure you submit and complete all course activities on time per the course time zone (i.e., MST). Submission extensions will not be given due to a difference in time zones. | | | |
| - | NOTE: These out of class assignments require either notes on the topics contained within the chapters, test debriefings, or Dear Mr. A (DMA) exercises (These will be completed individually by the student, will be <u>legibly</u> <u>hand written</u>, will be electronically captured (i.e., take a picture of your out of class assignment), and will be turned into the instructor by 11:59PM on the date indicated on this syllabus. Late out of class assignments <u>will</u> <u>not</u> be accepted.) There will be one (1) out-of-class video presentation (1 presentation @ 5% per presentation = 5%) This presentation will be based on the out-of-class assignments and in-class exercises that are completed from the course supplemental textbook; Dear Mr. A. Make-up tests will not be offered to students. Please ensure your test is taken within the "Test Window" noted above. This course will be running on Mountain Standard Time (MST). It is your responsibility to ensure you submit and complete all course | | | |

| UNM Computer Lab Responsibility Statement | policies/2000/2 | Use of computer labs on UNM properties is governed by "Policy 2500: Acceptable Computer Use" which can be found at http://policy.unm.edu/university-policies/2000/2500.html . Food and drink are also prohibited in any computer lab on campus. Anyone violating these policies is subject to possible suspension and loss of computer lab privileges | | | |
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| UNM Academic Dishonesty and/or Plagiarism Policy | Each student is expected to maintain the highest standards of honesty and integrity in academic and professional matters. The university reserves the right to take disciplinary action, including dismissal, against any student who is found responsible for academic dishonesty. Any student who has been judged to have engage in academic dishonesty in coursework may receive a reduced or failing grade for the work in question and/or for the course. Academic dishonesty includes, but is not limited to, dishonesty in quizzes, tests or assignments; claiming credit for work not done or done by others; hindering the academic work of other students; and misrepresenting academic or professional qualifications within or outside the University. | | | | |
| UNM Title IX Statement | In an effort to meet obligations under Title IX: UNM faculty, Teaching Assistants, and Graduate Assistants are considered "responsible employees" by the Department of Education (see pg. 15 - http://www2.ed.gov/about/offices/list/ocr/docs/qa-201404-title-ix.pdf). This designation requires that any report of gender discrimination which includes sexual harassment, sexual misconduct and sexual violence made to a faculty member, TA, or GA must be reported to the Title IX Coordinator at the Office of Equal Opportunity (<u>oeo.unm.edu</u>). For more information on the campus policy regarding sexual misconduct, see: https://policy.unm.edu/university-policies/2000/2740.html | | | | |
| Business Admin Program Goals | Learning Goals for AA in Business Administration Program: The business administration program provides students with quality instruction to facilitate mastery of the knowledge, skills, and behaviors necessary to continue their studies with an end to completing a bachelor's degree in business administration. | | | | |
| Day | <u>Date</u> | Topic Covered | Assignment Due | | |
| Tuesday | l 5-Jan | Course Introduction | Student Information Sheet | | |
| Thursday | l 7-Jan | Chapter I (Framework - Interpersonal Skill Development) | Chapter I Notes | | |
| Tuesday | 22-Jan | Chapter 2 (Understanding Individual Differences) | Chapter 2 Notes | | |
| Thursday | 24-Jan | Chapter 3 (Building Self-Esteem & Self-Confidence) | Chapter 3 Notes | | |
| Tuesday | 29-Jan | Chapter 4 (Interpersonal Communication) | Chapter 4 Notes | | |
| Thursday | 3 I -Jan | Dear Mr. A - Part One (I) | DMA Part One (I) | | |
| Tuesday | 05-Feb | Test I Review | Test I Notes | | |
| Thursday | 07-Feb | Test I (Chapters 1,2,3,4, and Lecture) | Test I (TI) | | |
| Tuesday | I 2-Feb | Test I Debriefing | TI Debriefing Notes | | |
| Thursday | I 4-Feb | Chapter 6 (Developing Teamwork Skills) | Chapter 6 Notes | | |
| Tuesday | 19-Feb | Chapter 7 (Group Problem Solving & Decision Making) | Chapter 7 Notes | | |
| Thursday | 21-Feb | Chapter 8 (Cross-Cultural Relations & Diversity) | Chapter 8 Notes | | |
| Tuesday | 26-Feb | Chapter 9 (Resolving Conflicts with Others) | Chapter 9 Notes | | |
| Thursday | 28-Feb | Dear Mr. A - Part Two (2) | DMA Part Two (2) | | |
| Tuesday | 05-Mar | Test 2 Review | Test 2 Notes | | |
| Thursday | 07-Mar | Test 2 (Chapters 6,7,8,9, and Lecture) | Test 2 (T2) | | |
| Tuesday | 12-Mar | NO CLASS – Spring Break – NO CLASS | NO CLASS | | |
| Thursday | 14-Mar | NO CLASS – Spring Break – NO CLASS | NO CLASS | | |
| Tuesday | 19-Mar | Test 2 Debriefing | T2 Debriefing Notes | | |
| Thursday | 21-Mar | Chapter 10 (Becoming an Effective Leader) | Chapter 10 Notes | | |
| Tuesday | 26-Mar | Chapter II (Motivating Others) | Chapter 11 Notes | | |
| Thursday | 28-Mar | Chapter 12 (Helping Others Develop & Grow) | Chapter 12 Notes | | |
| Tuesday | 02-Apr | Chapter 13 (Positive Political Skills) | Chapter 13 Notes | | |
| Thursday | 04-Apr | Dear Mr. A - Part Three (3) | DMA Part Three (3) | | |
| Tuesday | 09-Apr | Test 3 Review | Test 3 Notes | | |
| Thursday | II-Apr | Test 3 (Chapters 10,11,12,13, and Lecture) | Test 3 (T3) | | |
| Tuesday | l6-Apr | Test 3 Debriefing | T3 Debriefing Notes | | |
| Thursday | 18-Apr | Chapter 14 (Customer Satisfaction Skills) | Chapter 14 Notes | | |
| Tuesday | 23-Apr | Chapter 15 (Enhancing Ethical Behavior) | Chapter 15 Notes | | |
| Thursday | 25-Apr | Chapter 16 (Stress Management & Personal Productivity) | Chapter 16 Notes | | |
| Tuesday | 30-Apr | Chapter 17 (Job Search & Career Management Skills) | Chapter 17 Notes | | |
| Thursday | 02-May | Dear Mr. A Video Presentation | DMA Presentation | | |
| Tuesday | 07-May | NO CLASS – Finals Week – NO CLASS | NO CLASS | | |
| Thursday | 09-May | Test 4 (Chapters 14,15,16,17, and Lecture) | Test 4 (T4) | | |