



IT 293/501: Cisco CCNA Prep (4 credit hours)

Fall '20

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Flexible Contact Hours

MWTTTh 10:00 AM – 2:00 PM

or ARR

COURSE DESCRIPTION

IT 293 Cisco Prep gives you a broad range of fundamental knowledge for all IT careers. Through a combination of lecture, hands-on labs, and self-study, you will learn how to install, operate, configure, and verify basic IPv4 and IPv6 networks. The course covers configuring network components such as switches, routers, and wireless LAN controllers; managing network devices; and identifying basic security threats.

Student Learning Outcomes/Course Objectives

By the end of the course, students will be able to:

Part 1:

- *Configure switches and end devices to provide access to local and remote network resources.*
- *Explain how physical and data link layer protocols support the operation of Ethernet in a switched network.*
- *Configure routers to enable end-to-end connectivity between remote devices.*
- *Create IPv4 and IPv6 addressing schemes and verify network connectivity between devices.*
- *Explain how the upper layers of the OSI model support network applications.*
- *Configure a small network with security best practices.*
- *Troubleshoot connectivity in a small network.*
- *Configure VLANs and Inter-VLAN routing applying security best practices.*
- *Troubleshoot inter-VLAN routing on Layer 3 devices.*
- *Configure redundancy on a switched network using STP and EtherChannel.*
- *Troubleshoot EtherChannel on switched networks.*
- *Explain how to support available and reliable networks using dynamic addressing and first-hop redundancy protocols.*
- *Configure dynamic address allocation in IPv6 networks.*
- *Configure WLANs using a WLC and L2 security best practices.*
- *Configure switch security to mitigate LAN attacks.*
- *Configure IPv4 and IPv6 static routing on routers.*

Prerequisites and Co-requisites

IT 125 and IT 131.

TECHNICAL SKILLS

In order to participate and succeed in this class, you will need to be able to perform the following basic technical tasks:

- Use UNM Learn (help documentation located in "How to Use Learn" link on left course menu, and also at [Online Student Documentation](#)). Also, UNM-Valencia provides a Blackboard Learn Jumpstart self-learning module to give you practice with the most commonly used tools in UNM Learn. Ask your instructor if you do not see the UNM-Valencia Blackboard Learn Jumstart in your list of classes in UNM Learn.
- Use email – including attaching files, opening files, downloading attachments
- Copy and paste within applications including Microsoft Office
- Open a hyperlink (click on a hyperlink to access a website or online resource)
- Create, download, update, save and upload MS Word documents
- Use the in-course web conferencing tool (Collaborate Web Conferencing software in UNM Learn) or use Zoom or other web conferencing tool
- Download and install an application or plug in – required for participating in web conferencing sessions

TECHNICAL REQUIREMENTS

Computer

- A high-speed Internet connection is highly recommended.
- Supported browsers include: [Detailed Supported Browsers and Operating Systems](#)
- Any computer capable of running a recently updated web browser should be sufficient to access your online course. However, bear in mind that processor speed, amount of RAM and Internet connection speed can *greatly* affect performance.
- For the best experience when using the Kaltura Media Tools inside UNM Learn, be sure to use a [supported browser](#) on a desktop.
- Microsoft Office products are available free for all UNM students (more information on the [UNM IT Software Distribution and Downloads page](#))
- Please update your contact information in LoboWeb: [MyUNM Login](#). When you log into MyUNM, Enter LoboWeb. Click on the Personal Information link to make sure your contact information is up to date.

Web Conferencing

Web conferencing will be used in this course during the following times and dates:

For the online sessions, you will need:

- *A USB headset with microphone. Headsets are widely available at stores that sell electronics, at the UNM Bookstore or online.*
- *A high-speed internet connection is highly recommended for these sessions. A wireless Internet connection may be used if successfully tested for audio quality prior to web conferencing.*
- *You should also dress as you would when attending an in-person class, even if you do not turn on your video camera.*

Technical Support

- For UNM Learn Technical Support: (505) 277-0857 (24/7) or use the “Create a Tech Support Ticket” link in your course.
- For UNM-Valencia IT Support: (505)925-8911
- For UNM Web Conference Technical Help: (505) 277-0857
- Any Cisco Academy problems **CONTACT ME**

TEXTBOOK AND SUPPLEMENTAL MATERIALS

Required Textbooks:

All relevant class materials are located on the <https://cisco.netacad.net> website

Supplementary Materials:

There are wide variety of disciplines in networking technology. Once you have a basic understanding of its concepts I would be happy to recommend other materials.

COURSEWORK AND PARTICIPATION

Instructor Response Time

*I routinely check the course for postings or emails, Monday through Friday between 7:00 and 10:00 AM. You can anticipate a 24 to 48 hour response from me. If you **MUST** contact me, please text, but don't forget I sleep too.*

Procedures for Completing Coursework

- *Once I enable the Cisco Academy module tests, you have 1 week to complete. If you want to retake a test, notify me and I'll enable it again.*
- *Packet Tracer labs must be submitted by email*
- *If you have difficulty with any of the module tests or Packet Tracer **BE SURE** to notify me immediately*

Course Schedule

There will be one to two recorded lectures per week. Each lecture will have a phrase (ex. It's hot). Who knows where it will appear. To get credit for the lecture you must email me the phrase. The phrase could be anywhere in the lecture.

Expectations for Participation

- *time required (9-12 hrs per week)*
- *students are expected to learn how to navigate in Learn*
- *students are expected to keep abreast of course announcements*
- *students are expected to use the Learn course email as opposed to a personal email address*
- *students are expected to keep instructor informed of class related problems, or problems that may prevent the student from full participation*
- *students are expected to address technical problems immediately*
- *students are expected to observe course netiquette at all times*

Netiquette

- [Netiquette document](#)

NOTES TO STUDENTS ABOUT PARTICIPATION IN A COURSE USING UNM LEARN:

Tracking Course Activity

UNM Learn and Cisco Academy automatically records all students' activities including: your first and last access to the course, the pages you have accessed, the number of discussion messages you have read and sent, web conferencing, discussion text, and posted discussion topics. This data can be accessed by the instructor to evaluate class participation and to identify students having difficulty

Grading Scale

Lecture Attendance	10%	A 90 +
Module Exams	30%	B 80 - 89
PT Skills	20%	C 70 - 79
Practice Finals	10%	D 60 - 69
Finals	30%	F < 60
Total	100%	

UNM POLICIES

Equal Opportunity and Non-Discrimination

In an effort to meet obligations under Title IX, UNM faculty, Teaching Assistants, and Graduate Assistants are considered “responsible employees” by the [Department of Education](#) (see pg. 15). This designation requires that any report of gender discrimination which includes sexual harassment, sexual misconduct and sexual violence made to a faculty member, TA, or GA must be reported to the Title IX Coordinator at the [Office of Equal Opportunity](#).

[Read more about campus policy regarding sexual misconduct.](#)

Copyright Issues

All materials in this course fall under copyright laws and should not be downloaded, distributed, or used by students for any purpose outside this course.

[The UNM Copyright Guide](#) has additional helpful information on this topic.

Accessibility and Accommodations

The American with Disabilities Act (ADA) is a federal anti-discrimination statute that provides comprehensive civil rights protection for persons with disabilities. Among other things, this legislation requires that all students with disabilities be guaranteed a learning environment that provides for reasonable accommodations of their disabilities. If you have a disability requiring accommodation, please contact:

- [UNM-Valencia Student Services](#) if you are a Valencia campus student. The phone number is 505-925-8560
- [UNM Accessibility Resource Center](#) in 2021 Mesa Vista Hall if you are a main campus student. The phone number is 505-277-3506.

Information about your disability is confidential and your instructor cannot refer you for accommodations. Be aware that you will need to provide documentation. If you need assistance in obtaining documentation, the offices above can assist you.

Academic Integrity

You should be familiar with UNM's [Policy on Academic Dishonesty](#) and the [Student Code of Conduct](#) which outline academic misconduct defined as plagiarism, cheating, fabrication, or facilitating any such act.

Drop Policy:

[This section states your departmental policy for dropping students – edit or include your own statement.]

UNM Policies: This course falls under all UNM policies for last day to drop courses, etc. Please see or the UNM Course Catalog for information on UNM services and policies.

Please see the UNM academic calendar for course dates, the last day to drop courses without penalty, and for financial disenrollment dates.

UNM RESOURCES

- [UNM Valencia Campus Tutoring Services](#)
- [UNM Main Campus CAPS Tutoring Services](#)
- [UNM-Valencia Library](#)
- [UNM Libraries](#)
- [“Life” Resources available to UNM-Valencia Students](#)
- [Student Health & Counseling \(SHAC\) Online Services](#)

FOR MILITARY-CONNECTED STUDENTS

There are resources on campus designed to help you succeed. You can approach any faculty or staff for help with any issues you may encounter. Many faculty and staff have completed the GREEN ZONE training to learn about the unique challenges facing military-connected students. If you feel that you need help beyond what faculty and/or staff can give you, please reach out to the Veterans Resource Center on main campus at 505-277-3181, or by email at vrc@unm.edu. The Veterans Coordinator at UNM-Valencia is in the Student Services Office, at 505-925-8560.

SEMESTER DEADLINES

Fall 2020 – 16-week classes (deadlines will be different for first and second 8-week classes)

- Monday, August 17: First day of class, classes available in Blackboard Learn
- Friday, August 28, by 5:00 PM: Last day to add a class or to change credit hours or grade mode in LoboWEB.
- Friday, September 4: Last day to drop without “W” grade and with 100% refund on LoboWEB
- Monday, September 7: LABOR DAY HOLIDAY
- Wednesday, October 7: FALL BREAK
- Tuesday, November 3: Election Day, no classes
- Friday, November 6: Last day to drop *without* Dean’s permission on LoboWEB. Will receive “W” grade and will be responsible for tuition for the course.
- November 26-29: THANKSGIVING BREAK
- November 30 – December 4: All classes will convert to remote instruction if not already remote
- Friday, December 4: Last day to add sections and/or change credit hours with form, last day to drop *with* Dean’s permission. Will receive “W” grade and will be responsible for tuition for the course.
- December 7-12: Finals week. All final exams given remotely.

COURSE OUTLINE references <https://contenthub.netacad.com/itn> on the Academy site (*Please note that this course outline is subject to change. If changes occur, you will be notified*)

First 8 Weeks Cisco’s Intro to Networks V7 (Intro to Networks)

Week 1 / August 17

Modules / Launch Course Introduction (must be logged in for links below)

- In Modules “click” **First Time in This Course or go to** https://183123970.netacad.com/courses/1052920/pages/first-time-in-this-course?module_item_id=68923790
- In Modules “click” **Student Resources or** https://183123970.netacad.com/courses/1052920/pages/student-resources?module_item_id=68923791
- In Modules “click” **Introduction to Networks Course** <https://contenthub.netacad.com/itn>
- Review Binary, Hex, Decimal

Week 2 / August 24

Modules 1 – 3 Basic Network Communication

- Packet Tracer

Week 3 / August 31

Module 4 – 7 Ethernet Concepts

- Module 1 – 3 TEST
- Packet Tracer

Week 4 / September 7

Modules 8 -10 Communicating Between Networks

- Module 4 – 7 TEST
- Packet Tracer

Week 5 / September 14

Modules 11 – 13 IP Addressing

- Module 8 -10 TEST
- Packet Tracer

Week 6 / September 21

Modules 14 – 15 Network Application Communications

- Module 11 -13 TEST
- Packet Tracer

Week 7 / September 28

Review for Midterm

- Module 14 – 15 TEST

Week 8 / October 5

Midterm

Second 8 Weeks CCNA Prep 2 (Switching, Routing, and Wireless Essentials)

Week 9 / October 12

Modules 1 -4 Switching Concepts, VLANs, and Inter VLAN routing.

- Packet Tracer

Week 10 / October 19

Modules 5 – 6 Redundant Networks

- Module 1 – 4 TEST

Week 11 / October 26

Modules 7 – 9 Available and Reliable Networks

- Module 5 – 6 TEST

Week 12 / November 2

Modules 10 – 13 L2 Security and WLANs

- Module 7 – 9 TEST
- Packet Tracer

Week 13 / November 9

Module 14 – 16 Routing Concepts and Configuration

- Module 10 – 13 Test
- Packet Tracer

Week 14 / November 16

Review

Week 15 / November 23

Review

Week 16 / November 30

- ***Practice Final / Practice Skills***

Week 16 / December 7 -12

- ***ONLINE FINAL and Hands On Skills Exam***